



COVID-19 OUTBREAK PROCEDURE

STAGE 1 – NOTIFICATION

If you develop symptoms within a two-week period of attending a private session, or if you learn that you have been in direct contact with somebody who has later tested positive, we will ask you to contact ALEX LEWIS on 07717 582055 or support@drumwithalex.com as soon as possible. Your name and personal details will be kept confidential at all times, as per our data protection policy.

STAGE 2 – TRACK AND TRACE

If somebody within your class has developed symptoms (or been in direct contact with somebody who has tested positive) and notified Drum With Alex, you will be notified as soon as possible and advised to isolate for 14 days. We will be using the contact details on your COVID informed consent to contact you so please ensure they are up to date.

STAGE 3 – CLEANING AND CLOSING

If we believe there have been cases of COVID-19 at any of our locations, then our Private Sessions at the affected location will close for a period of 7 days to allow our team to conduct a rigorous deep clean of the premises. All students will be notified of a closure as soon as possible using the contact details stated on your COVID informed consent. Any classes cancelled due to a closure will be refunded.

STAGE 4 – RECORDING

Any outbreaks will be recorded in full in Drum With Alex incident report book.

STAGE 5 – REOPENING

Once Stage 3 has been completed in full, our private sessions will reopen. All students will be notified by email with a confirmation of the reopening date and the up-to-date timetable.